

CLUB PEJU FREQUENTLY ASKED QUESTIONS

Q: When will my wine club selections be shipped?

A: Your preselected wine club orders are shipped in February, April, October, and December. If you join between shipments, we will send you the current selection so you can start enjoying the Club benefits right away! Prestige club members will receive their shipments in February, April, and October.

Q: Will I be notified before my wine club order is shipped?

A: Approximately 1-2 weeks before your club shipment is processed you will receive an email to verify your account information and shipping address. This notification also provides you with a great opportunity to add more of your Peju favorites to your club order. Any changes to your shipping information or club status must be received prior to order processing to avoid return shipping charges.

Q: Do I need to be home to sign for my Wine Club shipment?

A: Yes. Federal law requires that all wine shipments be signed for by an adult (21 or over). We recommend using a business address when possible.

Q: I live locally and would like to pick up my wine club shipments. Is this an option?

A: Yes. We offer a will-call option and will hold your club order up to 30 days. After 30 days the wine will automatically be shipped. Please contact a wine club representative 48 hours in advance to arrange pick-up, we look forward to seeing you at the winery.

Q: Did you know you can update your account information on-line?

A: Click on login to update adjust your wines, ship early, or update your shipping address and payment information.

Having trouble logging in? Just give us a call, and we will walk you through the process.

Have another question for us? We are here to help and love to hear from our Club Members! Contact a representative at 707.963.3600 or send us an email wineclub@peju.com | customercare@peju.com